

# CURRICULUM VITAE

Ruud Zandbergen

**Name**  
Zandbergen, Ruud

**Date of birth**  
23-11-1989

**Nationality**  
Dutch

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5612 HK Eindhoven

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+316-21202197  
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INTERACTION DESIGNER - UX RESEARCHER



## ABOUT ME

**Motivated, hard-working, flexible, practical and creative. A team player and a strong communicator.**

I am interested in user evaluation in every stage of design to be able to fully account for the wishes and needs of the user. I have reached this in my prior projects by working with User-centered Design and Agile/Scrum methodologies. I am looking for a challenging project at a innovative and practical company, that values a well-designed and user-friendly product or service that creates worth for the customer.



## EDUCATION

**POST-MASTER USER SYSTEM INTERACTION (USI)**  
Eindhoven University of Technology, 2015-present

**MASTER HUMAN FACTORS & MEDIA PSYCHOLOGY**  
Thesis: Predicting persistency of usability problems based on error classification  
University of Twente, 2012-2015

**PRE-MASTER BUSINESS ADMINISTRATION**  
University of Twente, 2013

**BACHELOR PSYCHOLOGY**  
University of Twente, 2008-2012

**GYMNASIUM**  
Profile: Nature & Health  
Carmel College Salland, 2002-2008



## INTERNSHIPS

**INTERNSHIP RESEARCH & DEVELOPMENT DEPARTMENT**  
Stratech Software Solutions, 2015

I performed a user research to investigate if Stratech should develop native applications based on the wishes of their customers and if so, how these applications have to be designed. This research consisted of mockup testing, brainstorm sessions and translating user needs to possible functions in applications.

**GRADUATION INTERNSHIP**

Stichting Nationaal Ouderenfonds, 2013-2014

I was involved in the usability testing of applications for the European project MOBILE.OLD. This project aims to improve the mobility, health and quality of life among elderly by developing personalised and intuitive mobile services for smartphone, tablet and smartTV.



## WORK EXPERIENCE

**POST-MASTER USER SYSTEM INTERACTION (USI)**  
Eindhoven University of Technology, 2015-present

The USI program focusses on teaching User-Centered Design to develop interfaces that the fully regard the interaction between humans and technology. This designer's program lead to a Professional Doctorate in Engineering (PDEng degree).

**SURVEY ANALYST**

Stichting Nationaal Ouderenfonds, 2014

I was responsible for the data entry and statistical analysis of questionnaires for the project 'Pesten onder ouderen in woon- en zorgcentra' (translation: Bullying among elderly in care centers).

**MENTOR & MENTOR COORDINATOR PSYCHOLOGY**

University of Twente, 2011-2014

The mentors at Psychology each support a group of 30 students in their first year. As the mentor coordinator I was responsible for the management of the mentors and the organisation of mentorships. I presided over meetings and was responsible for all contact with the Psychology faculty and student advisors.

**TEACHING ASSISTENT PSYCHOLOGY**

University of Twente, 2012-2014

I assisted in the courses 'Cognitive psychology', 'Qualitative research' and 'Psychological Design'. My responsibilities consisted of supervising practicum lectures and assessing test scores for exams.



## EXTRACURRICULAR ACTIVITIES

### BOARD (TECHNICAL COMMITTEE COORDINATOR)

v.v. Harambee, 2011-2012

I was responsible for the contact and mediation between the board and the technical committee, as well as the affairs that overlapped between both parties such as contact with eternal trainers, trainer payments and contact with the sport centre of the university.

### TECHNICAL COMMITTEE (WOMEN'S TEAM CONTACT)

v.v. Harambee, 2011-2013

I was responsible for the team selections of four women's teams and contact person during the season.

### REMAINING COMMITTEES

v.v. Harambee, 2009-2015

I participated in numerous other committees that were responsible for affairs such as creating a three year policy plan, organizing a symposium and organising multiple indoor and beach volleyball tournaments.

### VOLLEYBALL TRAINER/COACH

v.v. Harambee, 2010-2015

As a trainer/coach I was responsible for the instruction and coaching of multiple men and women teams in various levels.

### VOLLEYBALL REFEREE

v.v. Harambee, 2012-2014, e.s.v.v. Hajraa, 2015-2016

I was a referee at the highest regional competition level.



## COMPUTER & DESIGN SKILLS

Morae Usability Testing	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
SPSS Statistics	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Adobe Photoshop	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Adobe InDesign	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Adobe Premiere	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
Adobe After Effects	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Microsoft Office	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
Balsamiq	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
Axure	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
HTML/CSS	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Javascript/Jquery	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



## LANGUAGES

Dutch (native)	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
English	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
German	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Classical languages	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>



## HOBBIES AND INTERESTS

(Beach) Volleyball	Word puzzles
Video editing	Movies
Reading	Music