CURRICULUM VITAE
Ruud Zandbergen

Name
Zandbergen, Ruud

Date of birth
23-11-1989

Nationality
Dutch

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INTERACTION DESIGNER - UX RESEARCHER

i ABOUT ME

Motivated, hard-working, flexible, practical and creative. A team player and a strong communicator.
I am interested in user evaluation in every stage of design to be able to fully account for the wishes and needs of the user. I have reached this in my prior projects by working with User-centered Design and Agile/Scrum methodologies. I am looking for a challenging project at a innovative and practical company, that values a well-designed and user-friendly product or service that creates worth for the customer.

EDUCATION

POST-MASTER USER SYSTEM INTERACTION (USI)
Eindhoven University of Technology, *2015-present*

MASTER HUMAN FACTORS & MEDIA PSYCHOLOGY
Thesis: Predicting persistency of usability problems based on error classification
University of Twente, *2012-2015*

PRE-MASTER BUSINESS ADMINISTRATION
University of Twente, *2013*

BACHELOR PSYCHOLOGY
University of Twente, *2008-2012*

GYMNASIUM
Profile: Nature & Health
Carmel College Salland, *2002-2008*

INTERNSHIPS

INTERNSHIP RESEARCH & DEVELOPMENT DEPARTMENT
Stratech Software Solutions, *2015*
I performed a user research to investigate if Stratech should develop native applications based on the wishes of their customers and if so, how these applications have to be designed. This research consisted of mockup testing, brainstorm sessions and translating user needs to possible functions in applications.

GRADUATION INTERNSHIP
Stichting Nationaal Ouderenfonds, *2013-2014*
I was involved in the usability testing of applications for the European project MOBILE.OLD. This project aims to improve the mobility, health and quality of life among elderly by developing personalised and intuitive mobile services for smartphone, tablet and smartTV.

WORK EXPERIENCE

POST-MASTER USER SYSTEM INTERACTION (USI)
Eindhoven University of Technology, *2015-present*
The USI program focusses on teaching User-Centered Design to develop interfaces that the fully regard the interaction between humans and technology. This designer's program lead to a Professional Doctorate in Engineering (PDEng degree).

SURVEY ANALYST
Stichting Nationaal Ouderenfonds, *2014*
I was responsible for the data entry and statistical analysis of questionnaires for the project 'Pesten onder ouderen in woon- en zorgcentra' (translation: Bullying among elderly in care centers).

MENTOR & MENTOR COORDINATOR PSYCHOLOGY
University of Twente, *2011-2014*
The mentors at Psychology each support a group of 30 students in their first year. As the mentor coordinator I was responsible for the management of the mentors and the organisation of mentorships. I presided over meetings and was responsible for all contact with the Psychology faculty and student advisors.

TEACHING ASSISTENT PSYCHOLOGY
University of Twente, *2012-2014*
I assisted in the courses 'Cognitive psychology', 'Qualitative research' and 'Psychological Design'. My responsibilites consisted of supervising practicum lectures and assessing test scores for exams.

EXTRACURRICULAR ACTIVITIES

BOARD (TECHNICAL COMMITTEE COORDINATOR)
v.v. Harambee, *2011-2012*

I was responsible for the contact and mediation between the board and the technical committee, as well as the affairs that overlapped between both parties such as contact with eternal trainers, trainer payments and contact with the sport centre of the university.

TECHNICAL COMMITTEE (WOMEN'S TEAM CONTACT)
v.v. Harambee, *2011-2013*

I was responsible for the team selections of four women's teams and contact person during the season.

REMAINING COMMITTEES
v.v. Harambee, *2009-2015*

I participated in numerous other committees that were responsible for affairs such as creating a three year policy plan, organizing a symposium and organising multiple indoor and beach volleyball tournaments.

VOLLEYBALL TRAINER/COACH
v.v. Harambee, *2010-2015*

As a trainer/coach I was responsible for the instruction and coaching of multiple men and women teams in various levels.

VOLLEYBALL REFEREE
v.v. Harambee, *2012-2014,* e.s.v.v. Hajraa*, 2015-2016*

I was a referee at the highest regional competion level.

COMPUTER & DESIGN SKILLS

Skill	Level
Morae Usability Testing	●●●●●
SPSS Statistics	●●●●○
Adobe Photoshop	●●●●○
Adobe InDesign	●●●○○
Adobe Premiere	●●●●●
Adobe After Effects	●●●○○
Microsoft Office	●●●●●
Balsamiq	●●●●●
Axure	●●●○○
HTML/CSS	●●●○○
Javascript/Jquery	●●○○○

LANGUAGES

Language	Level
Dutch (native)	●●●●●
English	●●●●●
German	●●●○○
Classical languages	●●●○○

HOBBIES AND INTERESTS

	(Beach) Volleyball		Word puzzles
	Video editing		Movies
	Reading		Music